



tuttiandco.com

Email:contact@tuttiandco.com

Date	
Order Reference	
Company / Trading Name	
Contact Name	
Address	
Postcode	
Contact Email	

(Please select one)

Item Code	Qty	Reason Code	Notes	Repair	Exchange	Credit
Reason For Return Codes			Additional Information:			
A. Faulty B. Incorrect item received C. Missing D. Parcel damaged on arrival E. Other – Please state						

TUTTI & CO RETURNS AND EXCHANGE POLICY

We hope that you are happy with your TUTTI&CO purchase, if however you would like to return an item please complete this form.

- Return your item within 14days from receipt of delivery.
- Any discrepancies with your order must be reported to us by email within 3 working days of receipt.
- Select “exchange” “repair” or “credit” for items being returned inc. incorrect items.
- We will not exchange products that have been worn, do not have their original packaging or show signs of misuse.
- Regrettably sale items and earrings are unfortunately non-refundable and non-exchangeable.
- The return of goods is done at your own cost and so we recommend postage by Royal Mail registered delivery or another ‘signed for’ service. Please clearly mark your parcel “Returns Dept”.
- Where a product was sent in error or is deemed by us as faulty, we will refund your postage costs. Max weight of 5kg per returned order, if larger contact our customer services department.

Term and Conditions

Our returns policy doesn’t affect your statutory rights. Please ensure that the items are received back in the same condition as they were sold and are in their original packaging with tags and labels intact.